<b>F</b> (	C	) Cl	E	SI	abiisnment inspection	Re	por	τ							Score: _	<u>75</u>	<u>.5</u>	_
Es	tak	olis	hn	ner	t Name: O CHARLEY S 379							_E	sta	ablishment ID: 3034012185				
					ess: 300 HANES MILL RD									☑ Inspection ☐ Re-Inspection				
Cit	y:	WI	NS <sup>-</sup>	ΙΟΝ	SALEM	State:	. NC				Da	ate	: 1	. 1 / 1 2 / 2 0 1 4 Status Code: /	4	_		
Zic	):	27	106		County: 34 Forsyth						Ti	me	ln	: <u>Ø 1</u> : <u>2</u> Ø ⊗ am Time Out: <u>Ø 7</u>	: <u>40</u> ⊗ r	ım om		
			ee:		CHARLEY S LLC						To	otal	l Ti	me: 6 hrs 20 minutes				
_					336) 377-2350						Ca	ate	go	ry #: _IV		_		
	_				System: Municipal/Community [		Sito.	Svc	ton	<u> </u>	F	DΑ	Es	tablishment Type: Full-Service Restaur	ant			
					·			•	steri	''	No	). C	of F	Risk Factor/Intervention Violations	s: <u>10                                    </u>			
VV a	ате	r٥	up	pıy	y: ⊠Municipal/Community □On-	Site S	uppi	у			No	). (	of F	Repeat Risk Factor/Intervention V	iolations	: <u>3</u>	_	_
F	00	dbo	orne	e III	ness Risk Factors and Public Health Int	erventi	ons							Good Retail Practices				
					buting factors that increase the chance of developing foodb ventions: Control measures to prevent foodborne illness or		SS.		(	Good	l Ret	ail F	ract	ices: Preventative measures to control the addition of pand physical objects into foods.	pathogens, che	emica	ıls,	
·			N/A		Compliance Status	OUT	CDI R	VR		IN (	оит	N/A	N/O	Compliance Status	OUT	CDI	R	VR
S		rvis		14.0	.2652		100.1	1414	$\vdash$	afe F	_				00.	00.		•••
1		X			PIC Present; Demonstration-Certification by accredited program and perform duties	<b>X</b> 0			28			×		Pasteurized eggs used where required	1 0.5 0			П
$\overline{}$		oye	e He	alth	.2652				29	X				Water and ice from approved source	2 1 0			Г
2	X				Management, employees knowledge; responsibilities & reporting	3 1.5 0			30			X		Variance obtained for specialized processing methods	1 0.5 0			Б
3	X				Proper use of reporting, restriction & exclusion	3 1.5 0			Fc	ood 7			atur	e Control .2653, .2654				
Т			gien	ic Pr	actices .2652, .2653			1_	31		×			Proper cooling methods used; adequate equipment for temperature control	1 🗷 0			
-		X			Proper eating, tasting, drinking, or tobacco use	2 🗶 0	XX		32	司		X		Plant food properly cooked for hot holding	1 0.5 0	抏		$\Box$
_	×			_	No discharge from eyes, nose or mouth	1 0.5 0			33				X	Approved thawing methods used	1 0.5 0			Т
			g Co	onta	mination by Hands .2652, .2653, .2655, .2656			alo	34	$\overline{\mathbf{x}}$	$\Box$		_	Thermometers provided & accurate	1 0.5 0		$\Box$	F
6		X		_	Hands clean & properly washed  No bare hand contact with RTE foods or pre-	4 🗶 0			ш	ood I	lden	tific	atio	•				Ë
$\rightarrow$	X		Ш	Ш	approved alternate procedure properly followed	3 1.5 0		쁘	35	$\overline{}$	X			Food properly labeled: original container	212			П
	×				Handwashing sinks supplied & accessible	210			Pr	ever	ntio	n of	Foc	od Contamination .2652, .2653, .2654, .2656, .				
$\overline{}$		ove	d So	urce				J	36	X				Insects & rodents not present; no unauthorized animals	2 1 0			
$\dashv$	X	Ш			Food obtained from approved source	2 1 0		Щ	37		X			Contamination prevented during food preparation, storage & display	<b>X</b> 10		×	Б
10				×	Food received at proper temperature	2 1 0		Щ	38		×			Personal cleanliness	1 🗙 0	$d = \frac{1}{2}$	П	Ħ
11		X			Food in good condition, safe & unadulterated	2 🗶 0			39		$\mathbf{X}$			Wiping cloths: properly used & stored	1 🗙 0	+		F
12			X		Required records available: shellstock tags, parasite destruction	2 1 0			$\vdash$			П		Washing fruits & vegetables	1 0.5 0	+		F
$\overline{}$	_				ontamination .2653, .2654				ш		r IIs	e of	f I Ite	ensils .2653, .2654	11 0.3 0	1		브
$\dashv$		_		Ш	Food separated & protected	3 🗙 0	$\vdash$		41		×			In-use utensils: properly stored	1 🗶 0	ī		П
14		X			Food-contact surfaces: cleaned & sanitized	1.5 0	XX		42	_	×			Utensils, equipment & linens: properly stored,	1 🗷 0	d	П	h
	X				Proper disposition of returned, previously served, reconditioned, & unsafe food	2 1 0			43	-				dried & handled Single-use & single-service articles: properly	1 0.5 0			F
	$\overline{}$	ntial		azaro	dous Food Time/Temperature .2653			J	<b>∤</b> ⊢	_				stored & used			H	H
$\dashv$	X				Proper cooking time & temperatures	3 1.5 0			44		∐ ilc a	nd l	Faui	Gloves used properly ipment .2653, .2654, .2663	1 0.5 0	111		브
17				×	Proper reheating procedures for hot holding	3 1.5 0			П			iiu i	Lqu	Equipment, food & non-food contact surfaces		T		Г
18	Ш	×	Ш	Ш	Proper cooling time & temperatures	3 🗙 0		44	45		X			approved, cleanable, properly designed, constructed, & used	<b>X</b> 1 0	$\perp$	X	Ľ
19	X				Proper hot holding temperatures	3 1.5 0			46		×			Warewashing facilities: installed, maintained, & used; test strips				
20		X			Proper cold holding temperatures	3 🗙 0	X		47		X			Non-food contact surfaces clean	0.5 0		X	
21		X			Proper date marking & disposition	3 1.5				างรเด	cal F	aci	lities	.2654, .2655, .2656				
22			X		Time as a public health control: procedures & records	2 1 0			48	X				Hot & cold water available; adequate pressure	2 1 0	10		旦
$\neg$		ume	r Ac	lviso					49		X			Plumbing installed; proper backflow devices	2 🗶 0			旦
	X				Consumer advisory provided for raw or undercooked foods	1 0.5 0			50	X				Sewage & waste water properly disposed	2 1 0			
	ighl	y Sı		ptib	e Populations .2653  Pasteurized foods used; prohibited foods not				51	×				Toilet facilities: properly constructed, supplied & cleaned	1 0.5 0			回
24 C	her	nical	X		offered .2653, .2657	3 1.5 0		<u> </u>	52		×			Garbage & refuse properly disposed; facilities maintained	1 0.5			$\Box$
25			×		Food additives: approved & properly used	1 0.5 0			53	-	×			Physical facilities installed, maintained & clean	0.5 0		X	
26			_		Toxic substances properly identified stored. & used	211	X		54	$\rightarrow$				Meets ventilation & lighting requirements;	X 0.5 0	Ħ	X	+



Conformance with Approved Procedures .2653, .2654, .2658

Compliance with variance, specialized process, reduced oxygen packing criteria or HACCP plan



Total Deductions: 24.5

	Comment	Addend	dum to	Food Es	tablis	hment	t Inspect	ion Report					
Establishme	ent Name: O CHAR	LEY S 379			Establishment ID: 3034012185								
City: WINS County: 34 Wastewater Water Suppl Permittee: Telephone	Zip: 27106  On-Site System  On-Site System	tate: NC	☐ Inspection ☐ Re-Inspection ☐ Date: 11/12/2014 ☐ Status Code: ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐										
			Temp	erature Ob	servatio	ons							
Item Chicken	Location Fryer	Temp 201	Item Chicken	Location Grill		Temp 172	Item Mashed	Location Hot bar	Temp 164				
Potato soup	Soup basin	188	Turkey	Lower mak	e unit	43	Raw salmon	Grill cooler	52				
Chicken	Soup basin	162	Ham	Lower mak	e unit	43	Raw steak	Grill cooler	58				
Shredded	Ice bath	53	Slaw	Make unit		43	Raw ground	Grill cooler	53				
Salad	Salad cooler	45	Sliced	Make unit		45	Raw chicken	Grill cooler	52				

#### **Observations and Corrective Actions**

Make unit

Make unit

Hot bar

51

50

155

Hot water

Chlorine

Quat sanitizer

Three compartment sink 145

Rinse cycle in ppm

Bucket in ppm

Violations cited in this report must be corrected within the time frames below, or as stated in sections 8-405.11 of the food code.

2-102.12 Certified Food Protection Manager - C - Manager on duty did not have ANSI food safety certificate present - under Food Code, manager must be ANSI food safety certified



200

200

- 4 2-401.11 Eating, Drinking, or Using Tobacco C Repeat Observed four employee drinks stored on various prep or service counters employee drinks must be stored with a tight fitting lid and straw and below any food contact/prep areas CDI manager threw drinks away
- 2-301.12 Cleaning Procedure P Repeat Observed employee wash hands for approximately 6 seconds and turn off faucet handle with bare hands before drying hands with paper towels when washing hands, employees must wash for at least 20 seconds while scrubbing vigorously with soap under warm running water and turn off faucet handle with paper towel CDI employee was instructed and corrected on proper handwashing techniques and referred to Food Code for guidance 2-301.14 When to Wash P Observed two employees not wash hands after touching item on floor one employee touched bottom of ice bin when pouring while bin was stored on floor and another employee picked roll from floor and attempted to touch deli paper containing rolls before being corrected employees must wash hands immediately after touching floor or item on floor CDI employees were instructed on when to wash hands per Food Code

Person in Charge (Print & Sign): Fred Knott

47

47

76

Shredded

Rice

Sour cream

Regulatory Authority (Print & Sign): Kenneth Michaud

REHS ID: 2259 - Michaud, Kenneth Verification Required Date: / /

REHS Contact Phone Number: (<u>3 3 6</u>) <u>7 Ø 3</u> - <u>3 1 3 1</u>



Caesar salad

Mini pot pie

Chicken pie

Salad cooler

Salad cooler

Speed rack

Establishment Name: O CHARLEY S 379 Establishment ID: 3034012185

#### **Observations and Corrective Actions**

Violations cited in this report must be corrected within the time frames below, or as stated in sections 8-405.11 of the food code.



- 3-202.15 Package Integrity PF Two cans of artichoke hearts were dented at seam of can ensure that cans and containers are not compromised and in good integrity - CDI - manager removed cans and placed on separate storage rack to be sent back to distributor
  - 3-101.11 Safe, Unadulterated and Honestly Presented P,PF 4 cartons of whipped cream had expired by over a month ensure that all food containers are either consumed or discarded by sell by date CDI manager discarded cartons of whipped cream
- 3-302.11 Packaged and Unpackaged Food-Separation, Packaging, and Segregation P Avacados stored directly on storage rack in salad cooler and original container of strawberries stored above open bowls of salad except for whole uncut raw fruits and vegetables and nuts in the shell that require peeling or hulling before consumption, food shall not be stored directly in contact with storage rack or shelf and original container of unwashed fruit must not be stored above exposed food CDI manager moved fruit to bottom shelving and avacados were washed in product sink and placed in bowl to be cut later; Buckets of ice for soda dispenser bin bin stored on floor when filling and before pouring food in containers must not be stored on floor CDI ice containers were washed and sanitized before being hung on storage rack
- 4-601.11 (A) Equipment, Food-Contact Surfaces, Nonfood-Contact Surfaces, and Utensils P Repeat Observed that majority of plates, pans, utensils, etc, contained significant debris/food build-up all utensils, pans and plates must be clean to sight and touch CDI all utensils and pans had to be sent back to be rewashed and sanitized once dish machine was broken down, cleaned, sanitized and reassembled
- 3-501.14 Cooling P 6 containers of cooked chicken pot pie read 76 when cooling from oven on speed rack when cooling from cook temp, once food reaches 135 deg F, cooked potentially hazardous food must be cooled from 135 to 70 deg F in two hours and from 70 to 45 deg F in four hours for six hours total after 4 hours was reached in walk in cooler, cooked pot pies read 52 deg F CDI manager discarded pot pies; 5 containers of salad read between 46 51 deg F must cool from ambient air to 45 deg F in no more than 4 hours manager stated lettuce was prepared early this morning thus exceeding 4 hours CDI manager discarded salad in bins
- 3-501.16 (A)(2) and (B) Potentially Hazardous Food (Time/Temperature Control for Safety Food), Hot and Cold Holding P Reach in salad cooler not holding temp, most salads in bowls exceeded 45 deg F; Grill cooler unplugged and all raw meats in grill cooler exceeded 45 deg F, some items on salad prep bar not holding temp all cold holding items must be held no more than 45 deg F items placed out less than 4 hours ago were sent to walk in cooler to chill quickly
- 21 0 pts 3-501.17 Ready-To-Eat Potentially Hazardous Food (Time/Temperature Control for Safety Food), Date Marking PF Pan of cooked ribs were date marked with day instead of date and manager could not distinguish whether ribs were prepared or discarded today when date marking, ensure that date is marked to determine either date of preparation or date of food being consumed or discarded clearly CDI manager threw away ribs as he was not sure when ribs were prepared
- 0 pts. 7-201.11 Separation-Storage P Bottle of degreaser stored on storage rack above to go drink cardboard drink caddies all chemicals must be stored away from any food contact/prep areas this also includes above single service containers or carrying devices for customers CDI manager moved bottle to chemical rack so it is away from to go containers





Establishment Name: O CHARLEY S 379 Establishment ID: 3034012185

air flow to chill items appropriately - when cooling items, loosely cover bins to alleviate air flow so food can meet cooling

Observations	and	Corrective	Actions
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Violations cited in this report must be corrected within the time frames below, or as stated in sections 8-405.11 of the food code.

3-501.15 Cooling Methods - PF - Chicken pot pies cooling on speed rack were left in ambient air too long to meet cooling requirements - when cooling on speed rack, once cooked food reaches 135, place in walk in cooler or walk in freezer to meeting cooling parameters as designated in Code - CDI - pot pies were placed in walk in cooler but were unable to chill to 45 deg F in the 4 hours remaining and were discarded; 5 bins of salad in walk in cooler were full and had lid covering bins and not allowing enough



0 pts - 3-602.11 Food Labels - PF - Unlabeled bin of sugar in dry goods room - all bins of dry goods must be labeled 35

requirements - CDI - salad did not reach 45 deg F in 4 hours and was discarded

- 3-305.11 Food Storage-Preventing Contamination from the Premises C Repeat Pan of chicken pot pies on speed rack, bins of frozen food in reach in freezer and box of tater tots in walk in freezer were not covered - when storing food in freezer, must cover food with lids and when cooling food on speed rack, cover food by placing a cookie sheet inverted in rack slot directly above food to provide cover; Unwrapped condensate line with frozen leak at line in walk in freezer with food stored underneath - condensate line must be insulated and wrapped with flexible PVC to provide adequate protection for food stored underneath
- 2-402.11 Effectiveness-Hair Restraints C Observed waitresses prepare salads, drinks and rolls without hair restraints -38 employees involved in food prep/assembling must have effective hair restraint
- 3-304.14 Wiping Cloths, Use Limitation C Many wiping cloths stored on various counters throughout kitchen in Code, wiping cloths must be stored in santizer solution when not being used and laundered daily - many cloths appeared soiled and needed to be replaced with clean cloths
- 3-304.12 In-Use Utensils, Between-Use Storage C Two pitchers used as scoops for flour and breading bins with handles laving in product - all scoops must have handle and that handle is sticking out of food
- 4-903.11 (A). (B) and (D) Equipment, Utensils, Linens and Single-Service and Single-Use Articles-Storing C All containers used to store clean utensils, scoops, single service containers, etc, contained debris build-up - clean as often as necessary to ensure that items are stored in a clean and sanitary fashion





Establishment Name: O CHARLEY S 379 Establishment ID: 3034012185

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Violations cited in this report must be corrected within the time frames below, or as stated in sections 8-405.11 of the food code.



- 4-205.10 Food Equipment, Certification and Classification C Can opener not NSF can opener must be NSF as it has to be able to be disassembled to clean; Single service cup used as scoop for crispy salad toppers scoops must have handle as to help prevent cross contamination; Potato peeler cracked and not NSF ensure that all equipment for food prep is NSF approved 4-501.11 Good Repair and Proper Adjustment-Equipment C Repeat Repair doors of proofer and salad reach in cooler so doors shut and seal properly; Replace/repair peeling storage racks throughout; Replace oxidized shelving throughout facility; Exposed screw threads on chase beside reach in freezer beside fryer ensure that screw threads are sealed or covered with cleanable material such as PVC or plastic; Replace rusty casters on carts; Replace torn cooler gaskets; Replace any utensils with melted/warped handle coatings as they are not easily cleanable; Replace spring on sprayer for soup station as it can be
- 4-501.14 Warewashing Equipment, Cleaning Frequency C Dish machine contained alot of food and debris build-up sprayer arms had food build-up in jets clean dish machine as often as necessary to ensure that utensils are thoroughly cleaned and santized dish machine was cleaned and sanitized as all pans, utensils and plates had to be rewashed and sanitized
- 47 4-602.13 Nonfood Contact Surfaces C Repeat Detailed cleaning needed on and around equipment especially under counter lips, on storage racks, on utensil/pan storage hooks, around cutting board clamp brackets, cooler/freezer gaskets, tops of ovens, freezers, faucet handles, underneath bands on service counter, hood screens, dry bin storage handles and inside fryer doors
- 5-203.14 Backflow Prevention Device, When Required P Tea urns with water supply does not have backflow prevention device on water line must have backflow prevention device before split to dual tea makers
- 52 0 pts 5-501.16 Storage Areas, Rooms and Receptacles, Capacity and Availability C Must have a trash receptacle where waste is generated this includes at handsinks for paper towels
- 53 6-501.11 Repairing-Premises, Structures, Attachments, and Fixtures-Methods C Repeat Regrout areas of floor that are collecting water between tiles so it does not splash on equipment
- 6-202.11 Light Bulbs, Protective Shielding C Repeat Front lights above soda dispenser and prep table were not shielded replace missing light shield





Establishment Name: O CHARLEY S 379 Establishment ID: 3034012185

#### **Observations and Corrective Actions**

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